



2014 PEOPLE'S MEMORIAL WASHINGTON STATE FUNERAL HOME PRICE SURVEY

Conducted by the PMA Education Fund

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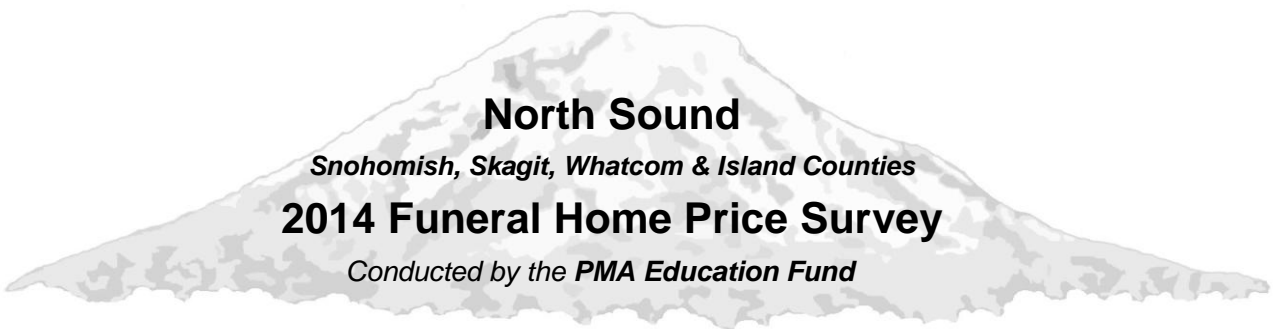
King County 2014 Funeral Home Price Survey

Conducted by the PMA Education Fund

Provider (by city)		<u>Direct Cremation</u>	<u>Direct Burial</u>	<u>Full Funeral Service</u>
<u>SEATTLE:</u>				
Barton 14000 Aurora Ave N 206-420-1875	(Barton)	\$695	\$825+C	?
Columbia 4567 Rainier Ave S 206-722-1100	(Weeks)	\$1,505	\$2,770	\$4,770
Cremation Society of Washington PO Box 7506 844-682-6800	(CSW)	\$595-794	N/A	N/A
Elemental Cremation/Burial 14900 Interurban Ave S Ste 271 206-357-1141	(Jorgenson)	\$495	\$1,315	\$2,490+VC
Evergreen-Washelli 11111 Aurora Ave N 206-362-5200	(Gibraltar Remembrance Svcs)	\$1,955	\$3,320	\$5,125
* Howden-Kennedy 7601 35 th Ave SW 206-932-0356	(Weeks)	\$1,430	\$2,390	\$4,215
* The Co-Op Funeral Home of PM 1801 12th Ave Ste A 206-529-3800	(PMA members)	\$849	\$1,299	\$2,599
			<i>(Non-Member prices as of 6/1/09)</i>	
Rosebud 8217 30th Ave NE 206-525-7800	(Kling)	\$795	\$1,500	\$1,900
<u>VASHON ISLAND:</u>				
Island 18005 Vashon Highway SW 206-463-9300	(Weeks)	\$1,505	\$2,770	\$4,770
<u>RENTON:</u>				
American Memorial 150 Blaine Ave NE 425-255-7479	(Colt)	\$597	\$895	\$2,340
Barton 1400 Talbot Rd S, Ste 106C 206-730-9287	(Barton)	\$695	\$825+C	?
<u>KENT:</u>				
* Cady 8418 South 222nd St 253-854-9672	(Cady)	\$700	\$1,135	\$2,460
Edline-Yahn & Covington 27221 156th Ave SE 253-630-2736	(Weeks)	\$2,075	\$2,470	\$4,595
Marlatt 713 Central Ave N 253-852-2620	(Marlatt)	\$1,625	\$1,870	\$4,170
Personal Alternative 749 Central Ave N 253-852-9600	(Murray)	\$695	\$1,289	\$2,494

Provider (by city)		<u>Direct Cremation</u>	<u>Direct Burial</u>	<u>Full Funeral Service</u>
<u>AUBURN:</u>				
* Klontz	(Klontz)	\$795	\$2,290	\$4,090
410 Auburn Way N 253-833-1322				
<u>FEDERAL WAY:</u>				
Cascade Memorial	(Cascade)	\$540	\$895	\$2,260
13620 NE 20 th St Ste A 253-874-9000				
<u>ISSAQUAH:</u>				
Flintoft	(Flintoft)	\$975	\$1,845	\$4,150
540 E Sunset Way 425-392-6444				
<u>BELLEVUE:</u>				
Cascade Memorial	(Cascade)	\$540	\$895	\$2,260
13620 NE 20 th St Ste A 253-874-9000				
* Curnow	(Curnow)	\$695	\$1,490	\$2,990
14100 SE 36th St Ste 204 425-746-8888				
Elemental	(Jorgenson)	\$495	\$1,315	\$2,490+VC
1215 145th PI SE 425-746-1400				
<u>KIRKLAND:</u>				
Barton	(Barton)	\$695	\$825+C	?
11630 Slater Ave NE, Ste 1A 425-823-1900				
<u>BOTHELL:</u>				
Acacia	(Service Corporation Int'l)	\$3,390	\$4,090	\$8,465
14951 Bothell Way 206-362-5525				
Evergreen-Washelli	(Gibraltar Remembrance Svcs)	\$1,955	\$3,320	\$5,125
18224 103rd Ave NE 425-486-1281				
Chapel of the Resurrection	(Cedar Park Church)	\$695	\$1,095	\$2,395
16300 112th Ave NE 425-939-1332				
<u>WOODINVILLE:</u>				
Common Sense Cremation	(CSC)	\$655+U	N/A	N/A
17410 133 rd Ave NE Ste 302 425-984-6290				
* Contracted funeral homes where People's Memorial Association members pay this price:				
People's Memorial Association	(Nonprofit)	\$699	\$1,099	\$2,399
www.peoplesmemorial.org 206-325-0489				

Abbreviations: AC = Alternative Container U = Urn C = Casket VC = Venue Charges



North Sound
Snohomish, Skagit, Whatcom & Island Counties
2014 Funeral Home Price Survey
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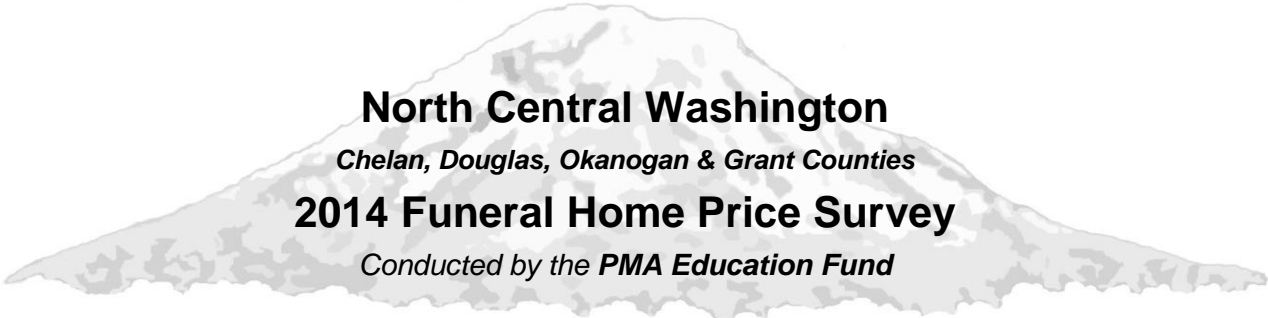
Provider (by city)		<u>Direct Cremation</u>	<u>Direct Burial</u>	<u>Full Funeral Service</u>
<u>SNOHOMISH COUNTY:</u>				
<u>EVERETT:</u>				
American Memorial 3125 Colby Ave 1-888-546-2658	(American Memorial)	\$597	\$895	\$2,340
* A Sacred Moment 1002 S Yakima Ave 253-572-6003	(ASM)	\$849	\$1,349	\$2,799
<u>EDMONDS:</u>				
Beck's 405 5th Ave S 425-771-1234	(Letson)	\$1,990	\$3,509	\$5,479
<u>MARYSVILLE</u>				
American Cremation 3803 132 nd PI NE 360-651-9233	(American Memorial)	\$584	\$1,594	\$2,754
Funeral Alternatives of Snohomish County 1321 State Ave 360-658-1921	(Johnston)	\$870	\$1,770	\$2,870
<u>STANWOOD:</u>				
Gilbertson 27001 88th Ave NW 360-629-2101	(Duffy)	\$1,875+AC/U	\$2,075+C	\$3,745+C
<u>SKAGIT COUNTY:</u>				
<u>ANACORTES:</u>				
Evans 1105 32 nd St 360-293-3311	(Evans)	\$1,840	\$2,575	\$4,380
<u>MOUNT VERNON:</u>				
Hawthorne 1825 E College Way 360 424-1154	(Duffy)	\$2,025	\$2,770	\$4,440
<u>SEDRO WOOLEY:</u>				
Lemley 1008 3rd St 360-855-1288	(Lemley)	\$2,360	\$2,941	\$4,386

Provider (by city)		<u>Direct Cremation</u>	<u>Direct Burial</u>	<u>Full Funeral Service</u>
<u>WHATCOM COUNTY:</u>				
<u>BELLINGHAM:</u>				
Moles Bayview 2465 Lakeway Dr 360-733-0510	(Moles)	\$2,524	\$2,705	\$4,810
Mt Baker Cremation 800 E Sunset Dr 360-223-2795	(Bytnar)	\$490	N/A	N/A
Safe Harbor 4340 Pacific Hwy Ste 104 360-305-3995	(Safe Harbor)	\$495	\$1,350	\$2,950
<u>BLAINE:</u>				
Safe Harbor 2750 D Peace Portal Dr 360-305-3995	(Safe Harbor)	\$495	\$1,350	\$2,950
<u>FERNDALE:</u>				
Moles Ferndale 2039 Main St 360-384-1391	(Moles)	\$2,524	\$2,705	\$4,810
Moles Greenacres Chapel 5700 Northwest Dr 360-384-3401	(Moles)	\$2,524	\$2,705	\$4,810
<u>LYNDEN:</u>				
Moles Lynden 1907 Front St 360-318-1321	(Moles)	\$2,524	\$2,705	\$4,810
<u>ISLAND COUNTY:</u>				
<u>OAK HARBOR:</u>				
* Whidbey Memorial 746 NE Midway Blvd 360-675-5777	(Kuzina)	\$1,795	\$2,555	\$4,255

***Contracted funeral homes where People's Memorial Association members pay this price:**

People's Memorial Association	(Nonprofit)	\$699	\$1,099	\$2,399
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Abbreviations: AC = Alternative Container U = Urn C = Casket VC = Venue Charges



North Central Washington
Chelan, Douglas, Okanogan & Grant Counties
2014 Funeral Home Price Survey
Conducted by the PMA Education Fund

Provider (by city)			<u>Direct Cremation</u>	<u>Direct Burial</u>	<u>Full Funeral Service</u>
<u>DOUGLAS COUNTY:</u>					
<u>EAST WENATCHEE:</u>					
Telford's 711 Grand Rd 509-884-3561	(Phillips)		\$1,230	\$1,855	\$3,060
<u>GRANT COUNTY:</u>					
<u>MOSES LAKE:</u>					
Kayser's 831 S Pioneer Way 509-765-7848	(Kayser)		1,195	3,120	4,320
* Contracted funeral homes where People's Memorial Association members pay this price:					
People's Memorial Association www.peoplesmemorial.org 1-866-325-0489	(Nonprofit)		\$699	\$1,099	\$2,399

Abbreviations: AC = Alternative Container U = Urn C = Casket VC = Venue Charges

Eastern Washington

Spokane, Adams, Asotin, Columbia, Garfield, Ferry, Lincoln,
Pend Orielle, Stevens, Whitman & Walla Walla Counties

2014 Funeral Home Price Survey

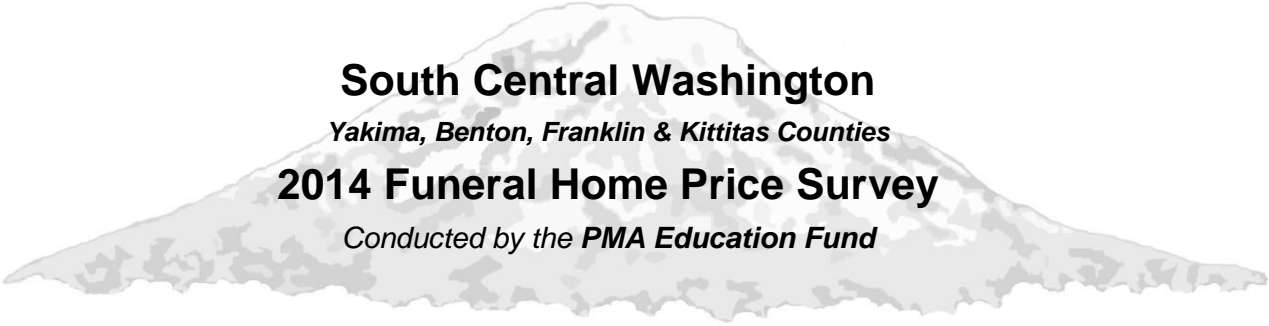
Conducted by the PMA Education Fund

Provider (by city)		<u>Direct Cremation</u>	<u>Direct Burial</u>	<u>Full Funeral Service</u>
<u>SPOKANE COUNTY:</u>				
<u>SPOKANE:</u>				
* Heritage 508 N Government Way 509-838-8900	(Fairmount Memorial Assn)	\$1,520	\$3,800	\$4,650
Spokane Cremation 2832 N Ruby St 509-324-9375	(Rossey)	\$875	\$1,500	\$2,600
<u>CHENEY:</u>				
Cheney 1632 W 1st St 509-235-2992	(Rossey)	\$995+AC/U	\$2020+C	\$3,932+C
<u>WHITMAN COUNTY:</u>				
<u>COLFAX:</u>				
Bruning 109 N Mill St 509-397-3406	(Corbeill)	\$1,674	\$3,340	\$4,790
<u>PULLMAN:</u>				
Kimball 905 S Grand Ave 509-334-3303	(Corbeill)	\$1,675	\$3440	\$4,790

* Contracted funeral homes where People's Memorial Association members pay this price:

People's Memorial Association www.peoplesmemorial.org 1-866-325-0489	(Nonprofit)	\$699	\$1,099	\$2,399
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Abbreviations: AC = Alternative Container U = Urn C = Casket VC = Venue Charges



South Central Washington

Yakima, Benton, Franklin & Kittitas Counties

2014 Funeral Home Price Survey

Conducted by the PMA Education Fund

Provider (by city)		<u>Direct Cremation</u>	<u>Direct Burial</u>	<u>Full Funeral Service</u>
<u>KITTITAS COUNTY:</u>				
<u>ELLENSBURG:</u>				
Affordable/Brookside 101 E 2nd Ave 509-925-2902	(Knautz)	\$1,195	\$2,290	\$3,640
<u>YAKIMA COUNTY:</u>				
<u>YAKIMA:</u>				
Affordable/Brookside 500 W. Prospect Pl 509-925-2902	(Knautz)	\$1,195	\$2,290	\$3,640
Shaw & Sons 201 N 2nd St 509-453-0331	(Keystone Group)	\$1,395	\$2,690	\$4,775
<u>BENTON COUNTY:</u>				
<u>KENNEWICK:</u>				
Hillcrest Memorial 9353 W Clearwater Ave 509-737-9717	(Titus)	\$1,843	\$2,221	\$3,907
Life Tributes Cremation 731 N Columbia Center Blvd 509-736-3565		\$1,097	N/A	N/A
<u>RICHLAND:</u>				
Einan's 915 By-Pass Hwy 509-943-1114	(Noel)	\$1,720	\$2,645	\$4,315
<u>FRANKLIN COUNTY:</u>				
<u>PASCO:</u>				
* Hillcrest Bruce Lee 2804 W Lewis St 509-547-3321	(Titus)	\$1,843	\$2,221	\$3,907
Dvorak Funeral Home 6421 W Court St 509-380-0164	(Dvorak)	\$1700	\$1,925	\$3,760
* Contracted funeral homes where People's Memorial Association members pay this price:				
People's Memorial Association www.peoplesmemorial.org 1-866-325-0489	(Nonprofit)	\$699	\$1,099	\$2,399

Abbreviations: AC = Alternative Container U = Urn C = Casket VC = Venue Charges

Southwest Washington

Clark, Cowlitz, Klickitat, Pacific, Skamania & Wahkiakum Counties

2014 Funeral Home Price Survey

Conducted by the PMA Education Fund

Provider (by city)		Direct <u>Cremation</u>	Direct <u>Burial</u>	Full Funeral <u>Service</u>
<u>CLARK COUNTY:</u>				
<u>RIDGEFIELD:</u>				
Northwood Park 16407 NE 15th Ave 360-574-4252	(Dahl)	\$945	\$2,490	\$3,590
<u>VANCOUVER:</u>				
Evergreen Memorial Gardens 1101 NE 112th Ave 360-892-6060	(Carlson)	\$1,285	\$2,380	\$3,670
Evergreen Staples 4700 NE St Johns Rd 360-693-3649	(Carlson)	\$660	\$2,260	\$3,530
Hamilton-Mylan 302 W 11th St 360-694-2537	(Fuller)	\$1,030	\$2,320	\$3,490
<u>COWLITZ COUNTY:</u>				
<u>CASTLE ROCK:</u>				
Hubbard 46 A St SW 360-274-6511	(Dahl)	\$1,395	\$2,790	\$4,335
<u>KELSO:</u>				
Dahl-McVicker 301 Cowlitz Way 360-425-1390	(Dahl)	\$745	\$3,890	\$5,790
<u>LONGVIEW:</u>				
Steele Chapel 5050 Mt Solo Rd 360-423-3055	(Dahl)	\$745	\$3,890	\$5,790
<u>WOODLAND:</u>				
Woodland 828 Goerig St 360-225-8441	(Dahl)	\$1,295	\$2,095	\$3,995
<u>PACIFIC COUNTY:</u>				
<u>LONG BEACH:</u>				
Pentilla's 1515 S Pacific Ave 360-642-8885	(Hylton)	\$1,295	\$1,985	\$3,880

Provider (by city)		<u>Direct Cremation</u>	<u>Direct Burial</u>	<u>Full Funeral Service</u>
<u>RAYMOND:</u>				
Stoller's 315 5th Street 360-942-2071	(Stoller)	\$1,345	\$1,845	\$3,020
<u>SKAMANIA COUNTY: WHITE SALMON:</u>				
Gardner 1270 N Main Ave 360-493-1323	(Krentz)	\$1,520	\$2,495	\$3,995
<u>WAHKIAKUM COUNTY: CATHLAMET:</u>				
Dowling 45 Broadway 360-795-3591	(Dahl)	\$745	\$3,890	\$5,790

* **Contracted funeral homes where People's Memorial Association members pay this price:**

People's Memorial Association (Nonprofit) www.peoplesmemorial.org 1-866-325-0489		\$649	\$1,099	\$2,399
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Abbreviations: AC = Alternative Container U = Urn C = Casket VC = Venue Charges



South Sound

Pierce, Thurston & Lewis Counties

2014 Funeral Home Price Survey

Conducted by the PMA Education Fund

Provider (by city)		<u>Direct Cremation</u>	<u>Direct Burial</u>	<u>Full Funeral Service</u>
<u>PIERCE COUNTY:</u>				
<u>TACOMA:</u>				
American Memorial 7401 S Pine St 1-888-546-2658	(American Memorial)	\$597	\$895	\$2,340
Gaffney 1002 S Yakima Ave 253-572-6003	(Gaffney)	\$1,990+U	\$3,290	\$5,470
Mountain View 4100 Steilacoom Blvd SW 253-584-0252	(Thompson)	\$1,760	\$2,965	\$4,620
New Tacoma 9212 Chambers Creek Rd W 253-564-1311	(Non-profit)	\$940	\$3,690	\$5,425
Piper Morley 5436 S Puget Sound Ave 253-472-3353	(Stonemor Partners)	\$1,184	\$3,250	\$5,280
Tacoma Mausoleum 5302 S Junett St 253-474-9574	(Gaffney)	\$520	\$1,090	\$2,105
Tuell-McKee 2215 6th Ave 253-272-1414	(McKee)	\$595	\$1,890	\$3,690
* Weeks' Dryer 220 134th St S 253-537-0253	(Weeks)	\$1,935	\$2,070	\$3,945
<u>UNIVERSITY PLACE:</u>				
Edwards 3005 Bridgeport Way W 253-566-1008	(Edwards)	\$549	\$990	\$2,210
<u>GIG HARBOR:</u>				
Haven of Rest 8503 Highway 16 253-851-9991	(Glass)	\$1,674	\$2,455	\$4,545
<u>SUMNER:</u>				
* Curnow 1410 Main St 253-863-2800	(Curnow)	\$695	\$1,590	\$2,990
<u>PUYALLUP:</u>				
Hill 217 E Pioneer Ave 253-845-1172	(Davies)	\$695	\$1,942	\$3,457
<u>THURSTON COUNTY:</u>				
<u>OLYMPIA:</u>				
American Memorial 925 Capital Way S 1-888-546-2658	(American Memorial)	\$597	\$895	\$2,340

Provider (by city)		<u>Direct Cremation</u>	<u>Direct Burial</u>	<u>Full Funeral Service</u>
<u>TUMWATER:</u>				
Funeral Alternatives of Washington 455 North St SE 360-753-1065	(Ferris)	\$895	\$1,995	\$4,090
<u>LACEY:</u>				
Woodlawn 5930 Mullen Rd SE 360-491-3000	(Burgman)	\$817	\$1,795	\$4,315
Funeral Alternatives of Washington 2830 Wilamette Dr NE Ste G 360-491-2222	(Ferris)	\$895	\$1,995	\$4,090
<u>LEWIS COUNTY:</u>				
<u>CENTRALIA:</u>				
Newell-Hoerling 205 W Pine 360-736-3317	(Hoerling)	\$750+U	\$1,195+C	\$2,995+C
Funeral Alternatives of Washington 1126 S Gold St Ste 208 360-807-4468	(Ferris)	\$895	\$1,995	\$4,090
<u>WINLOCK:</u>				
* Cattermole 203 NW Kerron 360-785-3881	(Millman)	\$910	\$1,845	\$2,795
* Contracted funeral homes where People's Memorial Association members pay this price:				
People's Memorial Association www.peoplesmemorial.org 1-866-325-0489	(Nonprofit)	\$699	\$1,099	\$2,399

Abbreviations: AC = Alternative Container U = Urn C = Casket VC = Venue Charges

Your Rights as a funeral consumer:

- a) *To receive a printed price list when you visit a funeral home.*
- b) *To get price information on the telephone regarding your choice of arrangements.*
- c) *To buy only the funeral arrangements you want.*
- d) *To choose a funeral arrangement that does not include embalming.*
- e) *To make or to purchase elsewhere an urn or casket. The funeral home cannot charge a handling fee to use a casket or urn which they did not sell you.*
- f) *To use an alternative container instead of a casket for cremation.*
- g) *To get a written explanation for any charges which are required by a cemetery, crematory or by law.*
- h) *To receive a written, detailed statement of charges after you have made arrangements and before you pay.*

*The **PMA Education Fund** is a 501(c)(3) non-profit foundation, affiliated with People's Memorial Association. The purpose of the PMA Education Fund is to provide educational information to enable consumers to make informed choices regarding their final arrangements. Tax-deductible contributions to the PMA Education Fund to support these efforts are most welcome and appreciated.*

***People's Memorial Association (PMA)** is a 501(c)(4) non-profit organization which was founded in 1939. It is the oldest and largest non-profit funeral consumer organization in the country. PMA has contracts with more than 20 funeral homes in Washington state to provide simple, dignified, economical cremation and burial services to its members.*

www.peoplesmemorial.org

2014 PRICE SURVEY METHODOLOGY

The mission of People's Memorial is to enable all consumers to choose final arrangements that are consistent with their values and within their budget. Keep in mind that price is one of many factors to consider in selecting a funeral home. You should also consider the reputation, quality and ownership of the business, how long they have been in business as well as whether they offer facilities, products and services that are right for you. One factor that can cause actual prices to be much higher than what is quoted is whether or not a business will try to upsell you. Ask family, friends, social workers, attorneys and clergy for their recommendations of reputable funeral providers. Visit the funeral home yourself and talk to the staff, to get your own impressions. Trust your gut. As the saying goes "If something seems too good to be true, then it probably is."

In compiling data for the 2014 funeral home price survey, volunteers with the PEOPLE'S MEMORIAL Education Fund searched for all Washington state funeral homes that handled at least 5 or more cases in 2013. The volunteers then conducted internet searches for each funeral home, recording whether the funeral home did or did not have a website. Then the volunteers looked for a posted General Price List (GPL) or other pricing for 3 common types of final arrangements. The volunteers collected and recorded the prices on a standardized worksheet. If the GPL or the prices were not available, the volunteers sent emails requesting the pricing information. Our goal was to calculate the minimum "out the door" price for these services at each funeral home.

We calculated total prices based on what was printed in each mortuary's most recent GPL. While all funeral homes are required to comply with the Federal Trade Commission's Funeral Rule of 1984 regarding disclosure of costs, the reality is that some price lists are more complete and readable than others. If it was unclear whether costs such as refrigeration, after-hours removal or crematory fee were included in package prices, we added them into the total we used for comparison purposes. For calculating the cost of direct burial or a complete funeral service we included the price of a simple cloth-covered casket, if offered or otherwise, the least expensive burial casket listed on the printed GPL or casket price. While a few funeral homes offer a simple plywood box as a casket, we do not consider that in calculating burial prices, since it is not an industry standard. A funeral establishment may change its prices at any time and the actual price you pay for services and merchandise at any of these funeral homes may vary.

For comparison purposes, the descriptions of the services and merchandise included in each of the three plans compared in this survey are as listed below. Included in the cost calculation for each of the three plans are the following:

Basic Services: **1)** Removal of the deceased 24 hours a day from either a home or health care setting and delivery to the funeral home within a service area of no more than 30 miles; **2)** Arrangements conference with the survivors; **3)** Filing of necessary permits and death certificate; **4)** Procuring death certificates for family, filing notice of death to social security, securing veteran's flag and interment rights at veteran's cemetery; **5)** Sheltering and refrigeration of the body for at least 3 days; **6)** Non-declinable fee for funeral home overhead.

- **Direct Cremation:**

Basic services listed above, plus: **1)** delivery of the body to the crematory (if not performed onsite); **2)** the cost of the actual cremation; **3)** basic alternative container; and **4)** basic plastic urn to hold the cremated remains for pickup by survivors.

- **Direct Burial:**

Basic services listed above, plus: **1)** minimum cloth covered casket or; **2)** preparation of the body; **3)** delivery to a local cemetery for burial at an unscheduled time. No ceremonies are included.

- **Full Funeral Service:**

Basic services listed above, plus: **1)** minimum cloth covered casket; **2)** embalming, dressing, cosmetology, and casketing; **3)** ½ day visitation and chapel service at funeral home, Monday thru Friday during regular business hours. Also included are **4)** handling of flowers; **5)** delivery of casketed remains to a local cemetery, but not a procession or graveside ceremony.

After the volunteers calculated total costs for each of the three types of services, it was reviewed by staff of PEOPLE'S MEMORIAL Association and the final worksheet was emailed to each funeral home for verification. We updated our numbers in cases where the funeral home could justify, based on their GPL, that our calculations were inaccurate. In situations where the funeral home disputed pricing based on numbers which were different than the printed price list, we stayed with the printed numbers in calculating our totals. According to the FTC Funeral Rule, the prices or price range for all merchandise and services offered are to be listed on the General Price Lists.

Our staff and volunteers have made a good-faith effort to assure that these numbers are accurate and comparable; however we cannot guarantee that the actual price you would pay at any of these funeral homes is exactly as listed on the price survey. The price survey is a starting point to help you make funeral arrangements that are consistent with your values and beliefs as well as within your budget.