

2018 IMPACT

People's Memorial Association

MEMBERSHIP

72,000

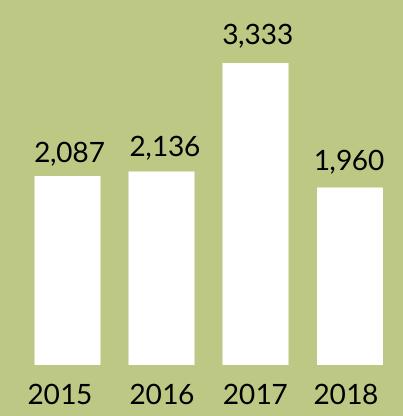
living members

in Washington State

2 Contracted Funeral Homes

serve our members by
honoring reduced pricing
and providing quality care.

NEW MEMBERS



252 The chose to sto

people chose to store digital copies of their end of life plan





115 packets of updated member materials are mailed each month

425
CALLS PER MONTH responding to member needs

MEMBER DEMOGRAPHICS

Top 5 Cities

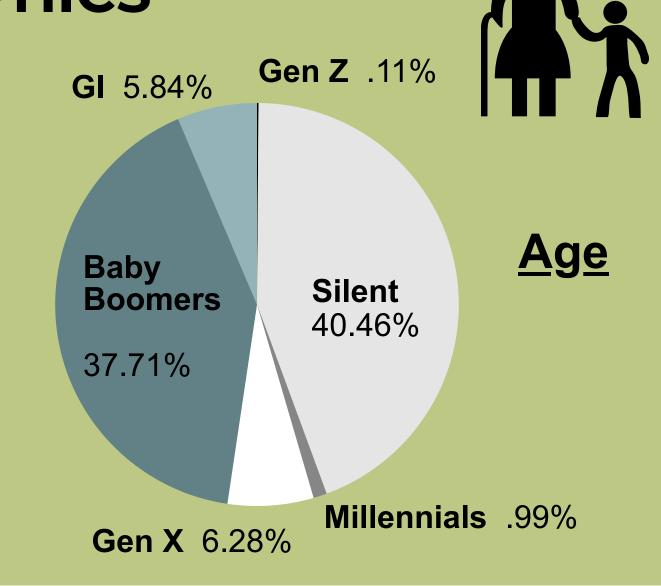
Seattle

Bellevue

Everett

Renton

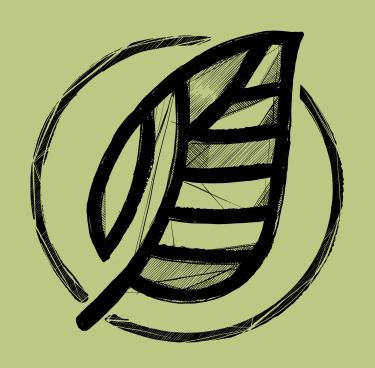
Shoreline



GOALS

We want to reach the adult children of baby boomers since they are most often financially responsible for their parents' final arrangements. Registering their parents and themselves for PMA Membership will guarantee reduced pricing and protection from predatory sales tactics.





2018 IMPACT

People's Memorial Association

EDUCATION



705
PEOPLE ATTENDED OUR CLASSES

GOALS

To expand our reach, we plan to record our classes.

These videos will be available online and will be accessible worldwide.

BIENNIAL

PRICE SURVEY



Cremation prices vary by over 750% Burial prices vary by over 400%

More funeral homes shared their pricing with us \triangle 11% More funeral homes post their prices online \triangle 30%

The study reinforces the importance of shopping around and planning ahead to assure you receive the final arrangements you want at a price you can afford.

ADVOCACY



Increasing Choices

WA State votes to legalize green disposition options.

Senate Bill 5001 Concerning

Human Remains will legalize

Recomposition and Alkaline

hydrolysis or **Aquamation**.





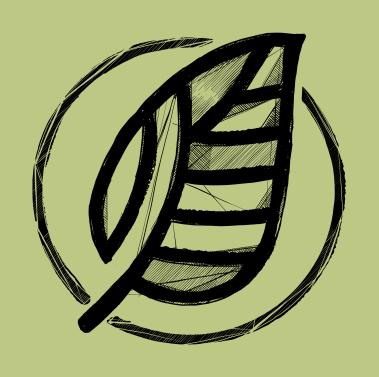
Pricing Transparency

The FTC Rule, written in 1984, only requires a funeral home provide a price list if you visit their location. No one shops this way today; we use the internet. Funeral Homes should be required to post their prices online.



supported through the Indigent Cremation Fund





2018 IMPACT

People's Memorial Association

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Nora MenkinExecutive Director

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Business Manager

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Beverly Tryk Administrative Assistant

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CALENDAR OF EVENTS

Ducks in a Row

Workshop about end of life planning April 15th // 12:30 - 3:30 pm Sammamish Family YMCA **Duck-et List: Funeral Options**

Class about cremation and burial options

May 21st // 5:30 - 7:30 pm

Mirabella Seattle

Retirement Community

"End Game" Film Screening
May 28th // 7:00 - 8:30 pm
UW's Kane Hall

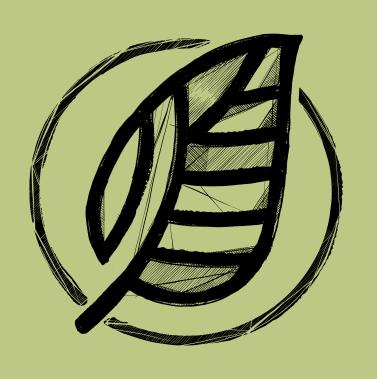
Duck-et List: Organ Donation
Class about Life Net donation program
June 18th // 5:30 - 7:30 pm
West Seattle Library

CONTACT

206.325.0489

info@peoplesmemorial.org

peoplesmemorial.org

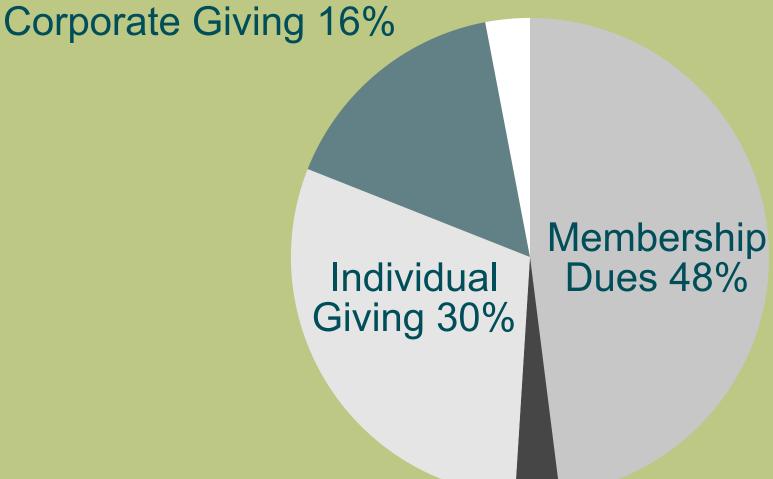


2018 FINANCES

People's Memorial Association

INCOME

Document Storage Service 3%



\$192,327

TOTAL INCOME

Other Income 3%

EXPENSES



Professional Fees 4%

Marketing 8%

Other Expenses 2%

Operations 17%

Payroll & Benefits 55%

Program Services 14%



2018 1940

The Co-op Funeral Home

Families Served by The Co-op Funeral Home

2016 692 134

2017 174 744

2018 155 714

Members

Non-members

Cremation

Burial

Aquamation



\$122,083

IN MEMBER SAVINGS

"We appreciate how respectful the staff were of my mother's body and us. The right balance of respect, kindness, and professionalism." - Pamela

BENEFITS

OF PMA MEMBERSHIP



National Cremation Rates

\$795

Direct Cremation PMA Members

\$1,215

Direct Burial PMA Members \$1,484

Direct Cremation State Average

\$2,188

Direct Burial State Average



77.3%

51.6%

Washington

United States



The Co-op Funeral Home

The Co-op Funeral Home 9.6

A Sacred Moment 9.3

Curnow Funeral Home 8.7 🛖

Funeral Alternatives of WA 9.7

Whidbey Memorial 9.4

Klontz Funeral Home 9.6

Overall Satisfaction with Funeral Home 2016 - 2018

Satisfaction Surveys



are sent to every family who uses the services of a contracted funeral home

> "I'm a third generation member of People's Memorial. I extend my family's appreciation for your prompt, calm, and dignified handling of our mother's recent passing." - Deborah

Nora Menkin Executive Director

Kimberly Forsythe Funeral Director

Chris Ronk Funeral Director

Kale Hicks **Funeral Director Intern**

CONTACT

206.529.3800

info@funerals.coop

funerals.coop



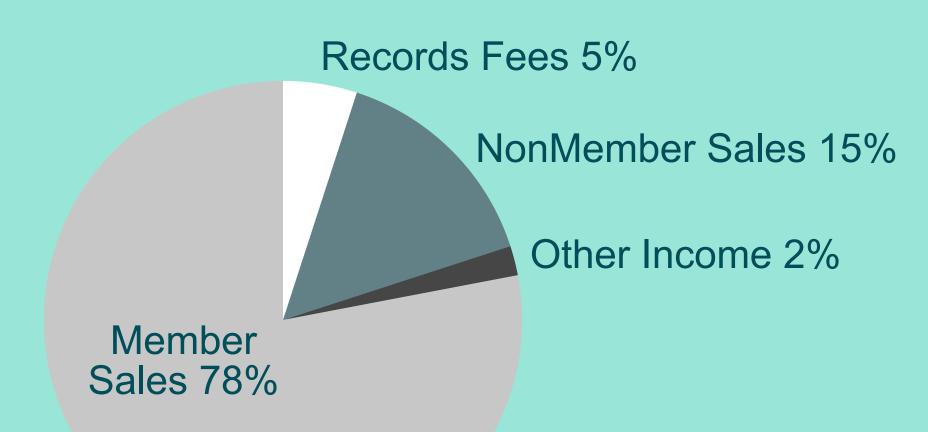




2018 FINANCES

The Co-op Funeral Home

INCOME



\$882,961

TOTAL INCOME

EXPENSES

Office Space 6%

\$933,781

TOTAL EXPENSES

Contributions to PMA 3%

Professional Fees 4%

Cost of Merchandise 3%

Subcontractors 22%

Payroll & Benefits 51%

Other Expenses 11%

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Thank You

Membership dues cover only a portion of our operating budget. We rely on generous donors like you to continue our education and advocacy efforts.

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Thank you

We are uniquely grateful for these memorial gifts that help us continue our mission in honor of those who have passed.

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