Connections Northwest Cooperative Development Center

Fostering community economic development through the cooperative business model

Funerals Go Co-op

consumers to take control of

funeral prices and quality of

services in the time of loss

There are a variety of co-ops in the NW, but now a new model is on the scene: a co-op funeral home. In reaction to the increasing trend toward corporate ownership of funeral establishments, People's Memorial Funeral Cooperative (PMFC) was established in 2007. PMFC is a model for

People's Memorial Association (PMA), a non-profit in Seattle, contracts with area funeral homes to provide simple, dignified, affordable cremation

and burial options to its members in Washington since 1939. Due to corporate buyouts of local funeral homes, the organization found itself with no funeral provider willing to serve its roughly 35,000 members living in Seattle.

Determined to create a member-owned funeral home, the board of PMA turned to NWCDC for advice. As an established organization with a large membership, financial reserves and paid staff, it had many advantages for getting this new co-op off the ground.



Thanks to wise counseling from staff at NWCDC, it was less than 90 days from vision to reality. In this short period of time, the co-op was incorporated and licensed as a funeral home, moved into its new location on Seattle's Capitol Hill, and hired and trained its professional staff. The funeral co-op opened its doors on June 11, 2007 and had business the first day.

In 2008, the funeral co-op handled over 1,000 funeral arrangements or approximately 1 in 12

Seattle deaths. In less than 2 years, PMFC is one of the largest-volume funeral homes in the State and the largest cooperative funeral home in North America.

The co-op offers significantly lower prices on cremation and burial arrangements and provides quality customer service to its members. In these lean economic times, families are increasingly price conscious when making funeral arrangements. The Co-op provides burial services at 1/3 to 1/4 the price of other Seattle funeral homes. The member price for cremation at the co-op is \$649 versus nearly \$3,000 at a traditional funeral home.

Despite offering drastically lower prices, the co-op showed a handsome increase in equity in 2008 and paid out over \$200,000 in patronage dividends to its members. In addition, it was able to bring staff up to a competitive wage scale and provide them with a complete benefits package.

While co-op funeral homes are common in England, the Netherlands and Eastern Canada, there are only three other funeral co-ops in the US. PMFC is the only one located in an urban setting and on the West Coast.

PMFC is a model for consumers to take control of funeral prices and quality of service in the time of loss. Lifetime membership in PMFC is a mere \$25 and includes funeral planning documents. For more info go to www.funerals.coop.

John Eric Rolfstad is the Executive Director of both PMA and PMFC; director @peoplesmemorial.org

NWCDC is a 501(c)3 providing development services for co-ops. Founded in 1979, we serve WA, OR, ID and HI

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NW Co-op Development Center 1063 S. Capitol Way # 211 Olympia, WA 98501 www.nwcdc.coop

We're Seeking Co-op Development Proposals

The Center is accepting proposals for our development services as part of our planning and application to the USDA's Rural Co-op Development Grant. The Center annually solicits proposals to be included in our work plan of co-op development projects.

We want to hear about your project by Friday, March 13. Please contact us if you are part of a group seeking to form a co-op or if your apparative appks any of the

or if your cooperative seeks any of the following activities:

- · Business and strategic planning
- Co-op education
- · Feasibility studies
- Trainings (board, member, leadership)

Projects must provide at least 25% match of the total project cost and preference will be given to projects with job creation potential. Pending an approximate August USDA approval of proposal, work would begin October 1st, 2008.



Please send us you're bright ideas

Please contact Diane Gasaway for more details: 360.943.4241 or diane@nwcdc.coop

Many thanks to our 2008 United Co-op Appeal contributors:

- Group Health Cooperative
- Benton REA
- People's Memorial Funeral Co-op
- Big Bend Electric Co-op,
- David Albert, REI
- Washington Credit Union Foundation
- Diane Gasaway, NWCDC
- Lost River Economic Development, Inc.
- Maura Schwartz
- Washington State Grange
- Dr. Ken Duft
- Cowiche Growers, Inc.
- Yelm Food Co-op
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 - Carol Coren

Winter 09

Local Farms-Healthy Kids Act Creates Co-op Opportunities

In 2008 the Local Farms – Healthy Kids Act was signed into law. The new Act establishes a Farm-To-School program to facilitate purchasing local farm products by schools, in addition to several other programs designed to encourage markets for Washington farms and improve access to healthy, Washington-grown foods for a range of vulnerable populations.

The new law is intended to help keep working farms working and promote awareness of how our food choices affect our health, communities, and the environment by increasing the amount of Washington-grown food consumed through our schools, food banks and farmers markets. Schools and other institutions represent a huge, stable market for Washington farmers. Increasing consumption of food that has been grown and produced locally reduces packaging, refrigeration, storage, and transportation, requiring less energy and resulting in less waste.

The legislation for Local Farms – Healthy Kids provided funding to promote access to local foods. Five programs were created to facilitate connections with local foods and farmers:

- 1. Farm-to-School Program
- Washington Grown Fresh Fruit and Vegetable Program
- 3. Farmers Market Technology Program
- 4. Farm to Food Bank Pilot Programs
- 5. Farmers Market Nutrition Program

has been charged with coordinating the Farm-to School program and Tricia Sexton Kovacs has been hired as Program Manager. Kovacs will help farms and processors sell to schools, help schools source Washington foods, and share resources to reach students about the nutritional, environmental and economic benefits of eating locally.

Schools are motivated to participate in the program but find sourcing foods challenging, ergo the cooperative opportunity for small farms. Individually a small farm may face difficulties in providing a stable supply and enough quantity of product throughout the school year. However, by banding together small farms may be able to adequately serve this market, especially if they include a plan for processing food products into a form schools can easily use.

Washington farms have an opportunity to prosper with increased markets for local crops. While some individual farms can be very successful selling directly to school districts, others may find it easier to work with a group of farms. Cooperatives and associations allow farms to supply larger volumes and a wider variety of products, provide simple processing like cleaning and dicing, coordinate billing and product delivery, and reduce the time and effort necessary to develop individual relationships for each farmer.

The Washington State Department of Agriculture

For information on the Local Farms – Healthy Kids Act or the WSDA Farm-to-School Program,

contact Tricia Sexton Kovacs at tkovacs@ agr.wa.gov or 360.902.2029.

For more information on organizing a cooperative contact Diane Gasaway, diane@nwcdc.coop or 360.943.4241.

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NW Cooperative Development Center

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Cooperative Event Calendar

February

Housing Day Talk to your Legislators February 24 8:30am to 4:00pm United Churches of Olympia Olympia, WA Contact: Michael Kelly Michael@wliha.org

March

Manufactured Home Owners of America Executive Board Meetings March, 14 and May, 9 www.mhoa.net

Whatcom Farm Friends Farmers Growing Trees for Salmon tree planting March 7th and 14th Volunteers needed 360.354.1337 Rural Oregon Day March 19 Salem Conference Center Preregister by March 2 ruraloregon.org

April

People's Mem. Funeral Co-op Annual Meeting and presentation on green burial April 18th, 10:30am University Unitarian Church Seattle, WA 206.325.0489 www.peoplesmemorial.org

May

Left Foot Organics spring plant sale May 9, 10.00am to 3.00pm 11122 Case Rd. SW Olympia, WA 360.402.3748 www.leftfootorganics.org Economic Development Workshop Tools and ideas to survive in today's economy May 18-19 Great Wolf Lodge Grand Mound, WA Contact Linda Alongi lindaa@cted.wa.gov

Tacoma Farmers Market Thursdays, May 21 - Sept 29 253.272.7077 tacomafarmersmarket.com

NREDA 2009 Save Energy! Save Your Community! June 24 - 25 Great River Energy Maple Grove, MN 55369 www.nreda.org

Co-op event submissions and brief articles are welcome please send them to: ben@nwcdc.coop

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